

# Ontario By Bike Industry Partnership Advisory Committee Web Conference

November 9, 2023

<u>www.transportationoptions.org/obbip</u> <u>www.ontariobybike.ca</u>



# Web Conference Agenda:

#### 1. Welcome and Introductions

OBBIP & AC Recap

#### 2. Ontario By Bike Updates

- 2023 review and 2024 programs & initiatives
- New research

#### 3. Regional / Organization Updates

Updates and news on cycling/cycle tourism related projects

#### 4. Other Business / Meeting Summary

Discussion





# Greetings From



Louisa Mursell Executive Director Peter McMurtry Project Manager

**Ontario By Bike / Transportation Options** 

# 1. Recap: Ontario By Bike Industry Partnership Advisory Committee



#### www.transportationoptions.org/obbip

#### Goal

To make Ontario a top cycle tourism destination in North America

#### **Objectives**

- Strategically advance cycle tourism sector in Ontario
- Providing a core information hub for cycle tourism in Ontario
- Cycle tourism destination and product development in Ontario

#### **About**

- Informal committee, governance structure guidelines available online
- Meets biannually on web conference, started in 2012
- Last web conference in June 2023, facilitated meeting via written updates shared in July 2022

#### **OBBIP Advisory Committee Participants**

A range of representatives from across the Province





#### **OBBIP Advisory Committee**

# Regional & Organization & Special Advisory Participants November 2023

Tourism Windsor Essex Pelee Island - (RTO1)

Norfolk-Oxford - (RTO1)

Venture Niagara - (RTO2)

Hamilton Halton Brant/Brantford – (RTO3)

Region of Waterloo / Explore Waterloo - (RTO4)

Huron County (RTO4)

City of Toronto - (RTO5)

York Region - (RTO6)

Durham Region - (RTO6)

Tourism Simcoe County - (RTO7)

Northumberland Tourism - (RTO8)

Lennox & Addington County - (RTO9)

Visit the County (RTO9)

Cornwall Tourism (RTO9)

Ottawa Tourism

County of Haliburton - (RTO11)

Ottawa Valley & Lanark County - (RTO11)

Explorers' Edge - (RTO12)

Discovery Routes Trails Organization - (RTO13a)

Manitoulin Island Cycling Advocacy (MICA) - (RTO13a)

Sault Ste Marie Tourism - (RTO13b)

Destination Northern Ontario & Lake Huron N.S. Cycling Route – (RTO13b)

Tourism Thunder Bay - (RTO13c)

#### **Cross Provincial**

Share the Road Cycling Coalition Waterfront Regeneration Trust Ontario Trails

#### Periodic / Special Advisor

Ministry of Transportation
Ministry of Tourism, Culture & Sport
Destination Ontario

Louisa Mursell, Executive Director, Transportation Options
Peter McMurtry, Project Manager, Transportation Options / Ontario By Bike
Michael Bertuzzi, Transportation Options, Chair - Board of Directors







#### **Reaching & Engaging Cyclists**

#### Cycling in Ontario/Le vélo en Ontario

- 11<sup>th</sup> annual print edition
- Printed and distributed 40,000 copies (27.5k in English, 12.5k in French)
- 17,000 digital reads and downloads of past 2 editions
- Demand exceeded print supply in 2023, with over 70% distributed by April
- Distribution across Ontario, Québec and Canada, also USA
- 2023 Readers Survey:
  - >94% found the guide 'useful' or 'very useful' when planning a cycling trip in 2023
  - >71% of readers visited destinations or businesses featured in 2023
  - >81% visited websites and used resources referenced in 2023 guide

#### 2024 - 12th Annual Edition

- Print sales close Nov. 15
- Content development underway

#### **Digital Partnerships 2024**

- 2024 digital partnerships available for digital ads and sponsored blog content
- Many months now sold out

www.ontariobybike.ca/2023





2024 Media Kit:

www.ontariobybike.ca/2024marketing

#### **Reaching & Engaging Cyclists**



### www.OntarioByBike.ca

- Posted 19 blogs, and started to add new blog promo to partner destination pages
- Activated social media campaign reaching over 398,000 June to October
- Promoted website averaging 48,000 page views monthly
- Continued popular monthly consumer enewsletter sent March to October with over 16,750 subscribers
- Met with thousands of cyclists at 4 Ontario shows/events, and 1 in Montreal
- Sold new and branded 2023 cycling jerseys
- Held annual photo contest closing Nov. 19 www.ontariobybike.ca/photocontest







Ontario By Bike E-News: June 2023









#### **Reaching & Engaging Cyclists**

#### **Ontario By Bike Rides 2023**

- 144 cyclists on 4 weekend tours most rides sold out
- Ride destinations included: Oxford Rural Road Ride;
   Toronto Trails & Ravines Tour; North Bay & Lakes Tour;
   Georgian Bay Collingwood Explorer
- Legacy itineraries created & available online
- Feedback from cyclists at shows they are using online legacy itineraries <u>www.ontariobybike.ca/resources/itineraries</u>
- Presented in partnership with CAA
- See industry updates for: Economic impact studies completed for 2 of 4 rides; photo/video partnerships





#### For Industry Partners & Ontario By Bike Certified Businesses

- 98 new businesses certified as bicycle friendly by Ontario By Bike to date in 2023, making total across Ontario – 1,687
- Held 6 webinars & 1 in person workshop for 135 registered attendees (plus 1 more upcoming November webinar)
- Continued administration of certification program and representation of all regions cycling product online
- Deliverables completed for Destination renewal partners and regions in 2023 included: Haliburton Highlands, Durham Region, Chatham Kent, Grey County; Peterborough & the Kawarthas; Kawartha Lakes
- Received TICO license to sell ride packages, developed online booking system
- Published new business outreach card, available for distribution
- Completed several photo shoots with Destination Ontario, new photo assets and 2024 videos
- Completed a number of consulting projects for destinations around Ontario
- Attended, represented and presented at a number of industry meetings
  - > TICO consultations; Sector Associations
- Hosted Cycle Tourism Conference Canada in March
- Recent Industry Enewsletter: <a href="https://conta.cc/3FCLmsT">https://conta.cc/3FCLmsT</a>

# 2024 Looking Ahead - Ontario By Bike

#### 2024 Marketing Partnerships

Now available – Print – Digital – Shows – Book by Nov. 15

#### **Cycling Events**

- Submit 2024 cycling events now and as dates announced
- Updated eligibility policy and submission form
- View & share with events: <a href="www.ontariobybike.ca/events">www.ontariobybike.ca/events</a>

#### **Share Survey & New Research**

- Cycling & Cycle Tourism Survey link: <u>www.surveymonkey.com/r/2023CyclingSurvey</u>
- Additional new research available & initial survey results (more below)

#### **Business Awards**

- Nominations for 2024 awards open in January
- Direct email to all OBB certified businesses, and partners
- Encourage participation, as winning businesses receive significant recognition

#### **Destination Renewal Partners for 2024**

 York Region; Simcoe County; Ottawa Valley/Renfrew; Lanark County; Explorers' Edge; Oxford/Elgin/Middlesex; Northumberland County; Hamilton; Halton Region; Niagara Region; Northern Ontario; Bruce County SW; South Eastern Ontario





Get Certified as

Bicycle Friendly

tart welcoming cyclists and cycle tourists to your business

Join over 1,600 bicycle friendly locations and help cyclists find your business while searching for cycling maps, events, tours and experiences at OntarioByBike.ca.

#### Certification is FREE and open to:

- Overnight Accommodati
- Cafes/Restauran
- Tourist Attractic
- Business Areas
- Dusiness Areas



Learn more at ontariobybike.ca/industry

#### New Research – 2021 Stats Canada

#### In 2021, Visitor Numbers and Spend:

- 1.6 million cycling visits in Ontario, representing 2% of total visits in Ontario
- Spent \$537 million accounting for 3.7% of total visitor spending in Ontario
- Largest spending categories (in order) are accommodations, food & beverage, transportation
- \$431/trip vs. \$332/trip (non-cyclists)
- Same-day visitors \$101/trip vs. \$88/trip (noncyclists)
- 2.5 nights vs. 1 nights (non-cyclists)
- 70% of cycling visits were overnight visits (compared to 34% of total visits non-cyclists)
- Can't compare to previous years; no source market data





Note: 2021 data is domestic (Canadian visitor) results only; and due to a change in methodology, data for

2021 is not comparable to years before 2019.

Source: Statistics Canada's National Travel Survey 2021; MTCS

#### New Research – 2021 Stats Canada

	Total	Canada	Ontario	Other Canada
Activities Participated (Person Visits)				
Festivals/Fairs	425,631	425,631	357,586	68,045
Cultural Performances	445,957	445,957	424,199	21,758
Museums/Art Galleries	845,129	845,129	694,916	150,214
Zoos/Aquariums	581,380	581,380	472,018	109,361
Sports Events	1,065,460	1,065,460	994,985	70,476
Casinos	491,998	491,998	426,995	65,002
Theme Parks	832,690	832,690	706,482	126,208
National/Provincial Nature Parks	5,745,055	5,745,055	5,244,104	500,951
Historic Sites	1,702,355	1,702,355	1,448,598	253,757
Sightseeing	12,310,937	12,310,937	11,392,380	918,557
Indigenous	66,679	66,679	62,907	3,772
Visit Friends or Relatives	36,543,259	36,543,259	34,647,504	1,895,755
Shopping	13,953,983	13,953,983	12,988,838	965,145
Movies	461,731	461,731	409,139	52,592
Restaurant or bar	13,425,975	13,425,975	12,338,247	1,087,728
Medical/Dental appointment	2,268,206	2,268,206	2,222,890	45,316
Business Meeting/Conference/Seminar	940,300	940,300	854,079	86,221
Any Outdoor/Sports Activity	20,257,744	20,257,744	19,241,212	1,016,531
Play a sport	794,084	794,084	752,449	41,635
Boating	4,155,669	4,155,669	3,897,257	258,411
Canoeing	3,746,378	3,746,378	3,545,409	200,969
Golfing	1,747,924	1,747,924	1,606,970	140,955
Fishing	2,824,257	2,824,257	2,698,849	125,408
Hunting	176,351	176,351	176,351	-
Skiing/Snowboarding	317,189	317,189	310,739	6,450
Cross-country Skiing	586,971	586,971	577,273	9,698
Snowmobiling	291,986	291,986	290,633	1,353
ATV	450,247	450,247	370,119	80,127
Cycling	1,620,009	1,620,009	1,528,611	91,399
Hiking	5,338,926	5,338,926	5,047,247	291,679
Camping	3,233,210	3,233,210	3,003,675	229,535
Visit a beach	5,993,364	5,993,364	5,615,022	378,342
Wildlife/Bird watching	2,790,131	2,790,131	2,596,601	193,530

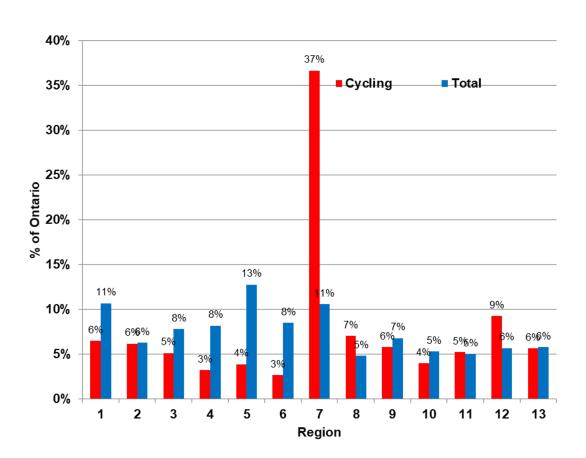
Note: 2021 data is domestic (Canadian visitor) results only; and due to a change in methodology, data for 2021 is not comparable to years before 2019.

**Source:** Statistics Canada's National Travel Survey 2021; MTCS

### New Research – 2021 Stats Canada

#### **Destination – Cycling Visits by Region 2021**

• ie. 6% of cycling visits took place in Tourism Region 13, compared to 6% of total visits.



**Note: 2021 data is domestic (Canadian visitor) results only**; and due to a change in methodology, data for 2021 is not comparable to years before 2019. **Source:** Statistics Canada's National Travel Survey 2021; MTCS

#### **Trails Tourism & Sustainable Tourism**

# Trails are an important economic contributor to the tourism sector and local economies

- 72% of Canadians are trail users
- 35% spent money while using trails in the past
   12 months
- \$179 average spend, with 25% of users spending more than \$200 per person



\*Study to assess the impacts of the proposed 13.5 km, multi-use, non-motorized waterfront trail in Thunder Bay estimates that it will contribute \$18.6 million to Thunder Bay's GDP over the 10-year period

# Destination stewardship is important for visitors and residents, in all destinations including Gateway Communities and Trail Towns

- 71% said they wanted to make more of an effort to travel sustainably in 2022, increased by 10% since 2021
- 78% of global travelers intend to stay in a sustainable property at least once in 2022

# Case Study: Impact of Cycle Tours Ontario By Bike 'Rides'

#### North Bay & Lakes Tour (2023)

- South River North Bay Callander Bonfield / 158km
- 2 overnights in North Bay
- Economic impact of \$533 pp and approx. \$24,535 total for 3 days/2 nights

#### Oxford Rural Road Ride (2023)

- Woodstock Tavistock Ingersoill Tillsonburg Otterville / 173km
- Overnight in Ingersoll
- Economic Impact of \$314pp and approx. \$12,554 total for 2 days/1 nights



Downloadable self-guided legacy itinerary available

www.ontariobybike.ca/rides & www.ontariobybike.ca/itineraries

### Survey: 2023 Cycling & Cycle Tourism in Ontario

#### **Share Survey & New Research**

- Cycling & Cycle Tourism Survey link: <a href="https://www.surveymonkey.com/r/2023CyclingSurvey">www.surveymonkey.com/r/2023CyclingSurvey</a>
- Survey closes Nov. 15, communication text & graphic available for sharing
- 2023 survey will build on past data sets, update most recent past report (2021) and enable us to create a useful report for all

#### Initial Insight (N=830 as of Nov. 6)

- ▶ 44% increased the amount of cycling in 2023
- ▶ 83% increased or did the same amount of cycling in 2023 (similar to 2021 82%).
- ▶ 61% did one or more overnight trips that included cycling in 2023 (up from 48% in 2021)
- ➤ 69% did three or more day trips that included cycling in 2023 (up from 61% in 2021)
- > 49% visited one or more Ontario By Bike certified business in past 2 years
- > 48% participated in 2 or more cycling events in 2023

#### Information Sources Used While Planning and Riding

- Most used resources in order were: recommendations from friends/family; Ontario By Bike website; digital cycling maps; other websites followed by print cycling maps, events & tours
- During a cycling trip or outing print cycling maps and wayfinding signage were the most used resources for navigation, followed by GPS, Google maps and Apps
- More to come including: spend by category; accommodation preferences; events; type of cycling...
- ➤ New research report will be available in 2024

# 3. Regional / Organization Updates – Nov. 2023

#### **OBBIP Advisory Committee**

#### **Regional & Organization & Special Advisory Participants**

Tourism Windsor Essex Pelee Island - (RTO1)

Norfolk-Oxford - (RTO1)

Venture Niagara - (RTO2)

Hamilton Halton Brant/Brantford – (RTO3)

Region of Waterloo / Explore Waterloo - (RTO4)

Huron County (RTO4)

City of Toronto - (RTO5)

York Region - (RTO6)

Durham Region - (RTO6)

Tourism Simcoe County - (RTO7)

Northumberland Tourism - (RTO8)

Lennox & Addington County - (RTO9)

Visit the County (RTO9)

Cornwall Tourism (RTO9)

Ottawa Tourism

County of Haliburton - (RTO11)

Ottawa Valley & Lanark County - (RTO11)

Explorers' Edge - (RTO12)

Discovery Routes Trails Organization - (RTO13a)

Manitoulin Island Cycling Advocacy (MICA) - (RTO13a)

Sault Ste Marie Tourism - (RTO13b)

Destination Northern Ontario & Lake Huron N.S. Cycling Route – (RTO13b)

Tourism Thunder Bay - (RTO13c)

#### **Cross Provincial**

Share the Road Cycling Coalition Waterfront Regeneration Trust Ontario Trails

#### Periodic / Special Advisor

Ministry of Transportation Ministry of Tourism, Culture & Sport Destination Ontario

Louisa Mursell, Executive Director, Transportation Options
Peter McMurtry, Project Manager, Transportation Options / Ontario By Bike
Michael Bertuzzi, Transportation Options, Chair - Board of Directors



Ontario By Bike Industry Partnership - Advisory Committee Web Conference – November 9, 2023



# Ontario By Bike Industry Partnership (OBBIP) Advisory Committee

# 4. Other Business / Meeting Summary

- VIA Rail updates for bike transportation
- Meeting notes will be shared with all
- Next web conference







www.transportationoptions.org/obbip www.ontariobybike.ca



# Thank you for joining us!

Ontario By Bike Industry Partnership Advisory Committee Web Conference November 9, 2023

#### **Contact Info:**

Louisa Mursell, Executive Director, Transportation Options <u>Imursell@transportationoptions.org</u>

Peter McMurtry, Project Manager, Ontario By Bike peter@transportationoptions.org

Telephone - 416-827-2774 / 1-866-701-2774

Also see contact sheet for Advisory Committee participants